

Estimated Charges

If your bill says "estimated", your usage may have been estimated due to our meter readers being unable to gain access to the meter, bad weather, debris on or in the meter box, or unforeseen conditions existed (locked gates, dogs and pets, etc.). The Village Water & Wastewater Utility asks that you keep the meter box area free from debris, overgrown shrubs and bushes, and avoid parking vehicles on or near the meter box in order to get the most accurate reading.

Do not use the meter box as a trash can or allow oil, grease, etc. to get into the meter box.