

Indiantown Fire & EMS Services



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Presentation Agenda

Review of Current Service Demand and Deployment

Discuss Service Delivery Options

Provide Recommendations and Timeline

Questions



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Current Service Demand

Approximately 1,200 Emergency calls in the Village each Year.

860 EMS Calls (72%).

706 Patients Transported to area hospitals (82.1% of EMS Calls).

Limited number of Fires (5 Structure/13 Brush/Grass).

Public Assist, Hazards, False Alarms, Cancelled, & other call types (27%).

48% of all calls dispatched as "Non-emergent"



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Current Service Outcomes

Average Response Time - 6.1 minutes (dispatch/turnout/travel).

90% Fractile Response Time - 8.2 minutes.

Average Call EMS Duration (Non-transport) - 26 minutes.

Average Call EMS Duration (Transport Calls) - 72 minutes.

Average EMS on-scene time - 12.6 minutes.

Average Fire Loss for Structure Fires - \$2,000 (Nat. Avg. \$21K)



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Current Deployment:

1 Type-1 Engine (Structure Protection)	<u>3 Personnel</u>
2 Medic Units (Ambulances)	<u>4 Personnel</u>
TOTAL Assigned at Station 24	<u>7 Personnel</u>

Automatic Move-up (Additional Units) As Needed (*515 times*)

Reserve & Specialty Units (cross-staffed with on-duty personnel)

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Service Delivery Options:

Maintain Current *Contract with MCFR*.

Establish a *new Indiantown Fire and EMS* Department.

Contract/Outsource (RFP) with a *Private Provider*.

Re-negotiate new agreement with MCFR (at a reduced cost).

Consider a *Public/Safety Option* (Consolidated Fire/EMS/PD).

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Maintain Contract with MCFR:

Provides *quality services* and depth of Coverage.

Includes the use of *Sta. 24, all rolling stock and infrastructure.*

Provides *911 Dispatch* and *Fire Prevention Services.*

Based on MSTU Valuation (includes Personal Tangible Property)

Automatic Annual Renewal unless cancelled before (May 1st)

FY 2020 Cost: \$5,952,759*.

*Note: FP&L-PTP payment included in Fire MSTU levy (Approx. \$350K).

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Establish Indiantown Fire & EMS:

Requires *extensive lead time* for start-up (18-24 months).

Can provide *comparable and improved services.*

Necessitates all hiring, training *and organizational set-up.*

Extensive capital start-up requiring a bridge loan (Est. \$3 Million)

Ultimately a *20-25% cost savings* (Est. \$1.3 million annually)

Insures *Village control* of service delivery and costs.

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Contract with Private Provider:

Quickest Lead-time for Implementation.

Comparable *service delivery* (Village defined).

Capital, Personnel and Organization Included.

Requires *RFP and Selection Process.*

Dispatch and Code Review to be provided by others.

Potential *Cost Savings \$1.2 Million annually* (realized in 1st Year).

Initial *bridge loan for start-up not required.*



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Pursue a Public Safety Option:

Extended lead time for Implementation (min. 24 months).

Utilizes *cross-trained officers* for police and fire duties.

Requires extensive recruitment, training and organization.

Significant *capital and start-up costs.* (\$3 million-plus)

Requires the outsourcing of Dispatch services.

No anticipated *Cost Savings* (Sheriff services currently provided).

Requires a bridge loan for start-up (\$4 million-plus) .



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Re-negotiate MCFR Contract:

Uninterrupted service delivery, infrastructure & capital included.

Future costs and services based on a *negotiated settlement*.

Any savings are *realized immediately*.

Savings can be utilized to *off-set future* start-up costs.

Positions the Village to plan for alternative delivery models.

No bridge loan required.



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Recommendations & Timeline:

Renegotiate MCFR contract with reduced fees (FIRST OPTION).

If not successful then (SECOND OPTION):

Publish RFP for *Outsourcing Fire and EMS Service*: 3/3/20

If a satisfactory bid is received: 4/3/20

Move to terminate MCFR agreement

Ordinance - First Reading: 4/9/20

Ordinance - Second Reading: 4/23/20

Official Notification to Terminate MCFR Agreement: 4/30/20

New Provider begins service delivery: October 1, 2020



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Questions ??



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*Helping to make communities safe for citizens,
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THANK YOU

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